

Independent living through **Telecare solutions.**



What happens when the alarm goes off?

Every sensor is linked to a small Telecare unit, which is usually kept next to the telephone. All units are monitored 24 hours a day, 365 days a year. When the alarm goes off it sends an emergency call to the Control Centre. An operator will then make contact with you to find out what the problem is and send out the appropriate help.

How much does Telecare cost?

Depending on your circumstances, Telecare may be available free of charge or for a small weekly charge.

How can I find out more?

For further information about Telecare, please contact us:

Phone: 01772 436756

Email: telecare@progressgroup.org.uk

Website: www.progressgroup.org.uk

Address: Telecare, Sumner House, 21 King Street, Leyland, PR25 2LW

Telecare

Solutions to aid
independent living





Independent living with reassurance at the touch of a **button**.

What is Telecare?

Telecare offers a range of wireless sensors around the home that are designed to help older and vulnerable people live safely, securely and independently in their homes.

The sensors activate an alarm via your telephone line when you have a problem in the home or there is a threat to your safety. The Control Centre monitors your alarm 24 hours a day. When the alarm is triggered, an operator will talk to you over a speaker unit until help arrives.

Telecare enables you to maintain your independence and dignity, whilst giving your family and carers the reassurance that help is on hand should you need it.

- *Help at the touch of a button*
- *Peace of mind 24 hours a day*
- *Non-intrusive and discreet*
- *Friendly and dignified service*
- *Simple to use*



What can Telecare do to support you?

Telecare sets off an alarm to summon help, or alert you, if:

- *You fall and are unable to call for help.*
- *There is flooding from your bath, toilet or sink.*
- *There is a build up of gas from your gas appliances.*
- *The temperature in your home is too cold (e.g. heating not switched on in winter) or too hot (e.g. cooker left on).*
- *You wander outside your home at night.*

There are many more ways that Telecare can help you stay safe in your home, such as by turning on a lamp during the night if you get out of bed.



For further information and advice please contact New Progress Housing Association on or email telecare@progressgroup.org.uk

01772 436756

